



RIPPLES INTERNATIONAL ANNUAL REPORT 2019

Committed to the protection of children and women's rights

www.ripplesinternational.or.ke

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Ripples International Annual Report FY2019

April 2020

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Did you know?

The name of the organization, "Ripples" is inspired from Isaiah 55:10-11

"As the rain and the snow come down from heaven and do not return to it without watering the earth and making it bud and flourish, so that it yields seeds for the sower and bread for the eater, so is my word that goes out from my mouth, it will not return to me empty, but will accomplish what I desire and achieve the purpose for which I sent it"

Abbreviations

- RI Ripples International
- BOM Board of Management
- CBC Competence Based Curriculum
- BOT Board of Trustees
- OVC Orphans and Vulnerable Chil-
- GoK Government of Kenya
- GLS Global Leadership Summit
- GCI Global Christian Interactive
- AWDF African Women Development
- SLF- Stephen Lewis Foundation
- KNH- Kindernothilfe
- ADR Alternative Dispute Resolution
- SHG Self Help Group
- CSO Civil Society Organization

About Ripples International

R ipples International [RI] Trust is a not for profit Christian organization founded and registered in Kenya in 2002. It has its head offices in Meru 250km North of Nairobi in Kenya. RI's focus is to protect and promote the respect for the rights of women and children.

Ripples International started its operations by carrying out community awareness on HIV and established link-ages to the management of persons infected by HIV in 2002. This was followed by the establishment of the New Start Centre (2003) to cater and provide care and support for children completely abandoned with support from Global Christian Interactive, USA. The programs soon expanded to support orphans and vulnerable children based in the communities with its first funding coming from The Stephen Lewis Foundation, Canada. Since then over 10,000 Children have benefited from Meru, & Isiolo Counties with additional support from USAID through AED/CAP APHIA II Eastern, APHIA Plus Kamili and Imarisha.

Ripples International's focus is now children and women's rights protection and interventions. Currently RI e runs the following programs;

NEW START CENTE

Established in 2004 the centre is a temporary home that caters for the abandoned, neglected and children at risk of physical, emotional or social abuse below the age of 3 years and reintegrate them back to the community

TUMAINI CENTRE- SAFE HOUSE

Established in 2006, the Centre is a temporary shelter that rescues and rehabilitates girls who have experienced or are constantly at risk of sexual, physical or psychological violence. The centre also runs a child abuse prevention program whose mandate is to reduce incidences of all forms of child abuse

IMARISHA PROGRAM

This program covers all activities relating to orphans and vulnerable (OVC) residing in the communities in the care of either aged caregivers or in poverty impoverished homes.

ADILI CENTRE- LEGAL AID SERVICES PROGRAM

Our Vision

Empowered children in an empowered community.

Our Mission

To serve children through community focused initiatives in partnership with stakeholders as inspired by the teachings of Jesus Christ.

Our Core Values

- Christ Centered
- Child Focused
- Quality Service
- Accountability
- Responsive
- Respect

This is an access to justice program focused on increasing accessibility to justice for women and children in matters relating to family law which includes child maintenance, child custody, matrimonial property and protection from domestic violence. The centre is actively involved in lobby initiatives for law and policy change and implementation.

SELF HELP GROUPS

This is a community-based approach that brings women together to form self-help groups with a common objective of improving their economic, political and social lives.

CHEMCHEMI - SPONSORSHIP PROGRAM

Ripples International partners with individuals, organizations, companies and foundations to provide school fees and other educational necessities needed to sustain the children in school.

ADOPTION CENTRE

The adoption agency established in 2016 facilitates re-integration of babies in children's homes into the family set-up. It serves babies from RI New Start centre and other children's homes across the republic of Kenya.

BORESHA HEALTH CENTRE

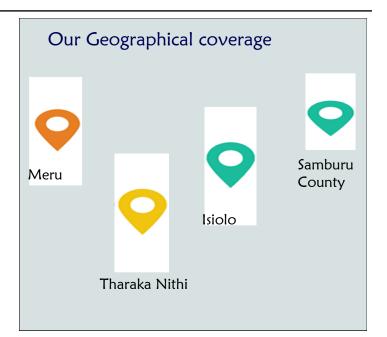
This is health facility that serves children and the community providing quality preventive and curative health services which are affordable, accessible, cost effective and reliable. It also conducts mobile medical clinics to hard-to-reach project areas.

160 GIRLS PROJECT

This is a legal advocacy initiative that aims to achieve justice and protection against rape for all children of Kenya. The project's highlight is a historic High Court ruling of the 160 Girls project in May 2013 (ref: <u>http://kenyalaw.org/kl/index.php?id=4521</u>) which set in a new era and is a giant step towards a more permanent solution on child abuse.

ZERO VIOLENCE 254

This is a national level activism campaign that promotes new behaviors and amplifies voices against all forms of violence. In 2016 it conducted a nationwide campaign through a walk from Kwale at the coast to Moyale border with Ethiopia.



Message from The Chair Board of Trustees



Rev Arnold Orono Chair Board of Trustees

Ripples International is an organization of many firsts. From its broad footprint in the community to its unprecedented cases like the 160 girls project, we have endeavored to blaze a trail that will make the path easier for future CSOs to follow. Living on the fast lane is not an easy task, and can sometimes be quite hairraising.

I took over the Chairmanship of Ripples International from my esteemed

colleague, Mr Paul Higdon, about two years ago. I am immensely grateful to the trustees for the support they have accorded this far. Building Ripples International has not been an easy task, especially because of the tight budgets we have been working with. This notwithstanding, we have endeavored to plough through the challenges and build a brand that is known for Christ-like care and excellence.

As we look into the future, one of the question we are seeking to answer is ... 'how does Ripples International position itself to tackle the emerging societal issues?' How do we begin to improve our responsiveness and to venture into new spaces like disaster management without losing the original vision? As organizations grow so does their vision. Changes occur and we must embrace change. This does not mean loss of the original vision; rather it is embracing the new insights that come with reality of the times.

As we seek to expand our operations we will focus on leveraging on our track record with donors and partners and to engage more with like-minded CSOs. This will involve working closely with governments in policy streamlining and change. Ultimately we want to come to that point where Ripples becomes a centre of excellence and an exporter of best practices; a home grown organization modeling home grown solutions to tackle societal challenges.

Ripples International's vision revolves around saving lives, and serving children. We would not have come this far without the support of our dedicated partners both local and international; to you we say a big thank you. You have helped the vision come alive, as we contribute to supplement the Government's efforts with regards to the scope of our work.

God bless you immensely.

Message from The Chair Board of Management

Ripples International has had an exciting and challenging year.

As a board, we are committed to supporting the personal and functions of Ripples International; and are constantly monitoring our operations for efficiency and effectiveness.

We recognise that the most important resource we have is the talent we recruit into the organisation, which when combined with the appropriate systems, will allow us to transform ourselves to adapt for the challenges of the new decade.

None withstanding, we understand the importance of recruiting the best talent we can afford, and continually work to upskill our staff with the required training. Our staff is young and youthful, and we remain sensitive to the needs, desires and ambition of these young professionals. This requires the delicate balance of each individual, the matching of the required skill sets, against the ethos and focus of Ripples International.

The new decade presents us with wonderful opportunities to reinvent ourselves where necessary, while affording us the latitude to strengthen our most effective areas.

The changing socioeconomic landscape presents scenarios that allow us to question our efficacy in what we do. Close consultation with our clients forces us to keep a very close eye on our service, as their feedback plays prominently in our decisions.

Our core mission, has been, and continues to be our foundation. We have come to the realisation that sacrifices will have to be made in some our arms of service, but we feel this is necessary to remain true to the founder's vision and the goals of the organisation. We have been blessed and fortunate to be able to positively affect the lives of innocent children, to protect the vulnerable, to shelter those in need, to feed the hungry, to advocate for rights, to find homes for children and to influence County and National policy. These are callings we do not take lightly, and we constantly strive to meet them.

Central to our operations is our relationship with our partners and donors, whose goodwill and kind generosity makes our mission possible. The services we offer are only possible because of the passion our partners share with us in meeting other's needs, and we are eternally grateful for their kindness.

We look forward to continual growth, impact and service, and pray that God's favour gives us the strength and wisdom to do more than we ever thought possible.

Gitonga M'Mbijjewe Chair Board of Management



Message from The Executive Director

It gives me great pleasure to present the 2019 Annual Report, covering activities and achievements for the period. The achievements presented in this report reflect the excellent collaboration, commitment and dedication of staff, donors and all stakeholders.

The Financial Year 2019, was marked with robust implementation of diverse activities in line with our main goals as spelled out in our strategic plan

Child and women rights advocacy

We set out to make a clear contribution towards the advancement of the rights of children and women by working with all relevant stakeholders in advocacy, awareness, interventions and capacity building. Over 1million residents of Meru, Isiolo, Samburu and Tharaka counties were reached with rights messages through diverse media. We directly supported the capacity building for 328 child rights champions among the GOK officials, community leaders and child leaders to act as a voice to the voiceless children and women.

Access to justice for women

In our efforts to address the challenges of access to justice, we facilitated 44 girls who have suffered violence to have their cases sail through the courts. Twenty (21) women in challenged consensual relationships and marriages received reprieve through alternative dispute resolutions while another 44 were trained on self-representation in the courts of law. In the same breathe we initiated the development of gender policies for the county governments of Meru and Tharaka Nithi aimed creating a level playing field for men and women. We also lodged an anti-violence petition with the national government through the National Commission for the Administration of Justice.

Economic justice

Building women's economic and political capacities is a sure way of bringing about lasting change in our communities. In 2019, we build the business capacity of 1800 vulnerable women who were able to start and run small income generating ventures. So far many households are able to put food on the table as well as meet most of the household needs. These women are now in a position to demand for their rights and advocate for elimination of retrogressive cultural practices in respective communities.

Building resilience for children and families living with HIV

We continued to build the resilience of vulnerable children and especially those living with HIV to thrive despite of the their harsh realities of life. Supporting them to access health and education services, we reached 1256 orphans and vulnerable children and their families. One hundred and twenty seven (127) grandmothers of these children were equipped with skills in modern farming practices, and income generating activities. Indeed it is one the programs that gives me great joy to see the significant and lasting change in the lives of these children and their families. We will continue to support more children to access education by diversifying and strengthening our sponsorship programs to link more children in need to sponsors.

We value partnerships, collaborations for the improved well-being of the most vulnerable children, women and families in the counties we serve.

We hope to sustain the gains made in 2019 and remain accountable to the communities, donors, the government, and other organisations who continue to trust in us to deliver real change.

Once again thank you and may you have a Merry Christmas and a Happy New year 2020.



Mercy Chidi Baidoo Founder & Executive Director



Our Programs

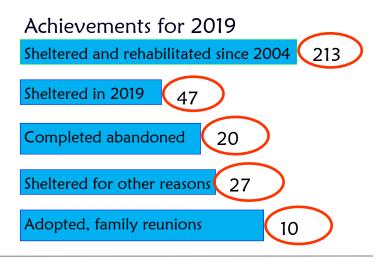
New Start Centre Baby Rescue and Rehabilitation Centre "Making a new start for babies in crisis"

About New Centre



New Start Centre (NSC) is a temporal home for the abandoned, neglected and children at risk of physical, emotional or social afflictions. The home shelters children between 0-3 years. Just like its name, the Centre offers a "new start" to these vulnerable children who would otherwise never live to see another day. Since the inception 15 years ago, New Start Centre has been a haven for all the vulnerable and needy children who have been nursed, accommodated and happily reintegrated to families through adoption, family reunion and foster care.

We work closely with the Ministries of Social services, Ministry of Health, Ministry of Interior and the community through whom we receive most of the referrals. These is largely due to the advocacy activities for the rights of the children and endeavors to intervene in reported cases in favor of the child in line with our mission to save lives and serve children.



Baby Care and Support Services

Babies who are admitted at the centre receive age appropriate support including nutrition, health, education spiritual nurture.

Education: In 2019, we had 6 children attending Ripples In-



RI staff receiving babies at the New Start Centre after their rescue.

ternational – Nahal School. Grade 3 we had 1 child, grade 1 we had one child, PP2 we had 1 child and PP1 we had 3 children. We had one of our boy graduating from PP2 to Grade one.

Health: The year 2019 was full of good health for our chil-

dren. It's one of the year that we only few cases of children being hospitalized.

Regular health checkups were carried for all children at the centre by our inhouse health officers. Children with special needs like physiotherapy were attended to at partner hospitals like Meru Teaching and Referral Hospital and St. Theresa Kiirua Mission Hospital.



New Start nannies with Jediel Lohsami during his graduation in October 2019

New Start Centre - Baby Reintegration



David Junior with RI Executive director during a visit after the family reunification

Adoptions, Family Reunions Placing abandoned babies in permanent homes

We believe that a family set up is the best place for a child to be raised up in. New Start Centre being a temporal home we ensure before or on reaching 3 years we get an exit plan for every child. Most of the children are reintegrated to families through adoption, family reunion and foster care. If the background is still not conducive for the child maybe because of the level of vulnerability we work together with their families to find placement children's homes that caters for grown up children until the age of 18. During the year 2019 we discharged 10 children (3 were given out for adoption and 7 were reintegrated back to the community).

Family Reunion: Story of David Junior

Baby David Junior was abandoned by the father and mother while at a tender age of 1 month old. He was rescued and sheltered at Ripples International as a referral case from the Police station. At 3 years, Junior could not be discharged because he couldn't be adopted since the police records showed there was a father and mother somewhere.

In 2019, when Junior was 5 years old, Mercy, one of the social workers at NSC whose joy was to see Junior reunited back to his family yearned to trace back the possibility of tracing Junior's origin. After a long and detailed search in consultation with the police, the Chief and the Sub-Chief, she was able to finally trace Junior's home.

A lot had changed in those 5 years, his mother had passed away, his father and grandparents were longing to one day meet him but they didn't know where to start since he was abandoned at a far off place. Through the help of the above, the social worker met the family and after counseling support both to Junior and to the family, Junior was happily reintegrated back to his family.

Visitors

It is always a blessing to receive visitors at the NSC. We had a number of visits from different stakeholders and friends of Ripples from the local and the international community. Your visit means that you care and while the babies may not say it themselves, your warm embrace of reassurance puts a smile on a child's face. As they smile, they are saying 'thank for being a friend.' Your resources supports the children to access nutrition, health care and education for those old enough to go kindergarten.



Police officer visits a child he helped rescue to NSC

Thank you friends



Eddy Polaski at NSC with one of the babies during a recent visit

Our Programs

Tumaini Girls Rescue Centre A Healing Home for Girls

About Tumaini Centre

umaini Centre is a Child Abuse Prevention and Intervention Program that was started in the year 2006 in response to the many cases of child abuse encountered in the community.

Tumaini mandate is to reduce the incidences of all forms of child abuse through the development of coordinated community wide efforts to improve prevention, detection, reporting, treatment and legal Redress.

Child Abuse Prevention (CAP)

This is the program whose primary objective is to protect children and women from abuse. The objective of carrying our prevention measures is:

- To sensitize the community on children rights so that they can identify and report cases of child abuse.
- To train and capacity build stakeholders involved in child protection on Child Rights issues.

The year 2019, we conducted a foray of activities as prevention measures through different community sensitization forums including TV, Radio, Newspapers, training for key leaders and campaigns through media and marking of international days. These activities reached an estimated 1,000,000 people in Meru, Isiolo and Tharaka Nithi counties.

Child Rights Prevention Achievements

Radio & TV talk shows, Newspaper columns, IEC materials distribution reached an estimated **2,000,000** residents of Meru and surrounding counties of Isiolo and Tharaka Nithi.

4 International days marked and reached over 500,000

56 School BOM/PTA/ Club Patrons trained reaching over **20,000** students and teachers

28 Child right clubs formed and strengthened reaching out to over 15,000 club members

45 Maendeleo ya wanawake leaders trained reaching out to **10,000** members

40 Religious leaders trained reaching over **10,000** of their members

60 Area Advisory council members trained to support 9 sub counties of Meru County

30 Local administration chiefs trained reaching out to **15,000** members

Child Rights advocacy activities



Marking the Day of the African Child at Isiolo County

Media and advocacy education

One of the avenues for advocacy is use of the media and especially the local media in Meru and surrounding counties.

In 2019, we worked with main media houses in Meru to reach over 200,000 viewers and listeners with messages on child abuse and prevention.

We were to articulate the types of abuse experienced in local community which includes, sexual defiling, FGM, child labour, early marriages, child neglect and abandonment, physical abuse and gender related abuse.

Through this avenue we also let the public know the consequences of this violations that include life imprisonment and other forms of justice meted out to perpetrators of violence.



Child Rights club doing a presentation at Mweronkaga Primary school during open day



Talk show on Destiny TV by RI staff, Prince and Ailene

Capacity building for child rights advocacy



Photo: Training of Chiefs in Igembe Region

A recent research conducted by the ministry of health in Meru County from Jan 2018 to June 2019 revealed that Igembe Region recorded the highest number of teenage pregnancies in Meru County with 7,000 cases while the whole County had 12,000 cases. This necessitated engagements with the various stakeholders in the region on how to work together to reduce the worrying trend which also caused high rates of school dropouts in the region.

Trainings were conducted in October 2019 in Igembe Region for: 60 Chief, 20 Teachers, 40 Maendeleo ya Wanawake members. We also held a meeting with Igembe Sub County Directors of Education and TSC Directors and charted the way forward on the identified priority areas.

Child abuse Intervention (CAI)

The child rights interventions at the centre, revolve around rescue and rehabilitation of girls below 18 years who have experienced or are constantly at risk of sexual abuse or any other form of abuse.

While at the shelter the girls receive: Nutritional support, Medical, Life-skills training, Psychosocial support- to help the girls heal from Trauma; Legal redress- Justice through court case monitoring to ensure that the cases aren't compromised in any way; Child witness support program; Educational support to those who are eligible.



Legal Redress for survivors

....it is sad that more than half of the children failed to get justice for various factors.

Double Justice!



In 2018 2 boys: * John who was in grade 8 and * Mark who was in grade 5 fell victims in the evils hands of *Eric who attempted to sodomize John and sadly succeeded in defiling Mark. Eric was a neighbor to the two boys . The cases were reported to the police and we rescued the boys under the community support program as we moni-

tored their cases in Meru Law court. We offered the boys psychosocial support and one of the boys got a sponsorship at Ripples International Christian School.

In December 2019, the cases were concluded and Erick sentenced 10 years for attempted defilement of John and 40 years for defilement of Mark. John, Mark and their parents were very excited about the sentences there was celebration because finally justice for the children had been acquired and the community

Police training: Investigations and Evidence preservation

To address this sad trend especially on the acquittals, Police Workshop in Meru was done in appreciation of the key role that the police play on investigation and adducing evidence in child abuse cases. The objective of the workshop was to discuss and deliberate on how best to investigate and adduce evidence on all forms of child abuse thus ensuring expeditious determination of child abuse cases.

We are also working with the Court Users Committees (CUCs), lobbied the office of the DPP and the police service to have consultations on the content of the charge sheets since faulty charge sheets negatively influence the cases and their determination.

TUMAINI - Safe House

A Healing Home for Girls



Tumaini Shelter Girls with visitors from the US courtesy of Mission to Kenya 2019.

While Tumaini centre is a restricted area, we encourage visitors and volunteers and especially those who are able to mentor and transfer various skills to the girls who are admitted from time to time.

This year we were privileged to have a team from the US, Mission Kenya, who visited to play and pray with the girls at the centre. The presence of the visitors and support given to the girls is a permanent reminder for them of the kindness of meaning humanity. as opposed to those who abused them in the first place.

Thank you all who made the time to visit with us at our Tumaini centre and encourage the girls in one way or another. God richly bless you



Learning Activity for girls at the Shelter

During their stay at the Tumaini centre, the girls are engaged in meaningful activities. This is especially so for teenage mothers who may not be able to access formal education owing to their state.

The girls are taught various skills in crafts, art, knitting, and other practical aspects not only to keep them busy but as a way of equipping for life after the centre.

Other activities include play, watching videos, tuition for those in formal schooling. 11 of the girls are school at Ripples NAHAL School in different levels of education.

The Self Help Group (SHG) : Transforming families through women



SHG meeting in progress. RI staff in attendance addresses a women group meeting at Athwana

"There is no tool for development more effective than the empowerment of women. The self Help Group approach is being implemented in Athwana in Meru North. Athwana is a semi arid location of Tigania West Sub county In Meru County. The main economic activity is farming, however, the region is characterized by poor climatic conditions with unpredictable rainfall. In the past 5 years the region has not received adequate rainfall which has brought in a prolonged dry spell in the area. In efforts to address the many household challenges brought by drought,

Ripples International is implementing a self-help groups approach to empower the women economically, socially and politically. Another 28 new SHG groups were formed in 2019.

Eighteen hundred (1800) women were trained on entrepreneurship and savings and loan as an avenue to save and loan to grow their businesses. Each SHG has 15-20 members. 8 SHGs form a Cluster Level Association (CLA) with representatives from each SHG. The CLA addresses social issues in the community like FGM, illicit brew and lobbing for infrastructural development.

1800 women equipped with skills on small business management with **70%** of them now out of abject poverty

" Kofi Annan

Our Programs

Imarisha

Keeping the Promise for Orphans and Vulnerable children in our Communities

About Imarisa OVC Program



Alex second left during his graduation with a bachelors degree

Alex Kamene's story

On the first of November 2019 it was all cheer, joy and merry for Alex Kamene, a student who has been under RI Sponsorship since 2013. The day marked his graduation from the Jaromogi Oginga University of Science and Technology. The bright student graduated with a Bsc in Community Health, second class upper division.

Alex received school fees and mentorship support during the period of enrollment in the Ripples International program. He also has received support to gain market driven skills for his industry by serving in Tumaini Center, Imarisha Program and Boresha Health departments of Ripples International.

His story is an encouragement to all other children under RI Sponsorship and the community at large that it is possible to succeed despite the hardships. The whole of Ripples International celebrates this momentous achievement and wishes him well. The Imarisha Program is a community serving program that empowers children and their caregivers through education, food security, shelter, health, psychosocial support and economic empowerment. The department has now been in operation for 15 years. In 2019 it sustained gains of previous years with an emphasis in approach towards encouraging self reliance in the communities that we serve. The year was characterized by adequate community participation in the projects with the children who are the main beneficiaries being involved. The program also worked with government departments for the purpose of sustaining community interventions. Imarisha ran three projects in 2019 Jijenge, Chemichemi and school feeding Programs.

Jijenge program

Empowering Grandmothers of children living with HIV

Jijenge empowers grandmothers to be able to take care of children who are either infected or affected by HIV/AIDS in Meru County as well as acting with partners to reduce the spread of HIV/AIDS and stigma associated with HIV/AIDS. In 2019 the project trained 127 grandmothers on book keeping, income generating activities and group management .The groups are now generating their own incomes with major successes being soap making in Ruiga and grass farm in Nthimbiri. Through trainings we equipped them with knowledge on how to prepare nutritious foods with locally available farm products. We have grandmothers noting a reduction in costs of production in their farms having trained them on organic farming using locally available manure that is eco-friendly. In partnership with caregivers the project paid school fees for children in secondary and tertiary education and two of our students graduated from university in the current reporting year.

"over the last18 years of Ripples existence, we have walked the journey with orphans and vulnerable children from when they were babies, and now some are graduates from colleges and universities ". Project Manager Imarisha



Sponsored children at Nahal school

Chemichemi: Education Sponsorship

Chemichemi za Tumaini (Springs of Hope) is a child sponsorship program which helps orphans and vulnerable children in the communities we work in to access education. Over the past one year we supported 35 children to regularly attend school. This resulted in tremendous improvements to their academics performance. Most of these children and especially those in class eight recorded good grades with 90% of them scoring above 300 marks

It is our continued hope that more and more children will be supported as we trust God to connect them with individuals, families and organizations willing to sponsor them. We wish to thank you all our sponsors for your commitment and dedication towards the cause of these children. Their future is brighter because of your support.

School feeding program



Photo: Children share lunch at one of the shcools

Almost on a daily basis many children in some regions of Meru County go to school on an empty stomach. It makes it difficult to concentrate and learn in class, and limits participation in co-curricular activities like playing. A number of these children simply do not go, as their families need them to help in the fields or around the home stead which mainly include searching for food and water.

The school feeding program which has now reached over 797 learners from 3 primary schools (Mweronkanga, Ribui, and Ntani primary schools) is an answer to the silent cry of many children, parents and teachers. It has nourished the children, improved their health, attendance and academic performance. Children who previously never attended school are now back. All this is attributable to the feeding program.

" I am so grateful for the feeding program, more often it is my first meal for the day since we normally take supper alone. " learner, Mweronkanga

EDUCATION SUPPORT - NUMBERS	Total
Total number of Children enrolled for OVC support in 2019	3432
Total number of boys supported in education	494
Total number of girls supported	486
Children supported with School fees(primary, secondary, and tertiary levels)	39
Children in the School feeding program	797
Children supported with scholastic materials (uniforms, sani- tary,	350
HOUSEHOLD ECONOMIC EMPOWERMENT	Total
Caregivers trained in small business management	178
Self-help groups involved in savings and loans	12
Members in self-help groups (99% women)	190
SHELTER RENOVATIONS - NUMBERS	Total
Houses renovated	9
HEALTH AND NUTRITOIN - NUMBERS	Total
HIV + Children supported accessing health care	450
Children supported with nutritional supplementation	487
HIV Awareness to schools	800

Summary of achievements in the Imarisha Programs



Our Programs

Legal Aid Services Access to Justice - Adili

About Legal Aid Services

Adili program seeks to protect and promote the rights of children and women through provision of access to justice. It provides legal aid on issues relating to inheritance, paternity, non maintenance of children and adoption. It covers Meru, Isiolo and Samburu Counties. The year 2019 saw an increased number of clients seeking legal assistance. The main areas of focus in 2019 were: family law issues, Advocacy, Lobbying for law and policy review, Juvenile justice, Mobile legal aid, Court watch program, Lobbying for decongestion of prisons, Public interest litigation, Training legal literacy advocates, Training and Legal Advice/counseling/legal representation, Pro-bono services-preparation of court documents/moving plaints/motions in court etc, Adoption legal process and mediation.

Key achievements in 2019

- **10,000** reached through participation in 16 days of activism against GBV
- 100 women participated in 6 focus group discussions on GBV across Meru County.
- 96 Legal Aid cases resolved by Mediation
- **40** police officers from 9 sub counties trained on preservation of evidence on GBV
- **20** clinicians and medical practitioners trained on health rights of victims of GBV.
- 20 media personnel Sensitized on GBV cases reporting
- 1 petition- the Anti -Violence Petition presented in Nairobi

Alternative Dispute resolution

Child Maintenance in consensual partners

Kamau and Nkirote have been consensual partners for 10 years. They have 5 children between the ages of 16 and 4. Kamau recently found another woman whom he's calling the wife and has completely refused to maintain the children of the union, additionally he has refused to allow Nkirote into the Shamba to get food for the children. Nkirote reported the matter to the Children's office and both parties were invited to have the matter settled amicably. Kamau did not turn up on the day of mediation at the Children's office. The matter was referred to the Adili Office for further action.

Kamau was again invited to have the matter settled amicably through mediation. He responded to the call and through mediation the matter has been laid to rest. Kamau now takes care of all the 5 children who have been enrolled in school. Kamau has also registered the children under NHIF and therefore their healthcare needs have been taken care of. On the new woman he is calling his wife, Kamau maintained that he is not married to Nkirote and therefore can decide to marry any woman of his choice. We advised the couple on the importance of formalizing consensual unions and the advantages that accrue to parties who do.

Justice for child offenders

Ripples Helps Construct a child friendly holding room



The Presiding Judge- Justice Alfred Mabeya and Hon Lucy Ambasi addressing the attendees and the media about the Milestone achieved

Children in need of care and protection as well as those in conflict with the law have been for the longest time bundled together with adult offenders some of who were hardened criminals. These vulnerable children were sometimes abused behind bars and so when Hon Lucy Ambasi approached Ripples International to source for funding to erect a separate block for these children, we felt it would be victory for Justice.

In September 2019, the funds were secured and ground breaking done. Ripples International handed over the children holding cell to the Judiciary represented by the Presiding Judge-Justice Alfred Mabeya - on 10th December 2019 which also happened to be International Human Rights day.

Community Awareness by the trained Champions The trained Community Champions held grassroots meetings to create awareness to various groups in the community.



Community Champion engaging with Widows in the community on their Rights

Policy and Governance

Gender mainstreaming in Meru County Integrating gender perspectives in management of county affairs

Ripples International in partnership with the County Government of Meru have embarked on securing a Gender Mainstreaming Policy for the County.

The Gender Mainstreaming Policy will involve the integration of gender perspectives into preparation, design and implementation of policies that affect the County. Part of the engagements to kick off the process was a one day stakeholder meeting on the Gender Mainstreaming Policy held at the Meru Slopes Hotel brought together Members from the Judiciary and Human Rights Commission, The Police, Children's Department and Women's Rights Groups. Ripples further charged the Duty Bearers to improve and put in place laws and policies to prevent and respond to violence against women noting that a gender mainstreaming policy could not have come at a better time.



Gender Minister addressing stakeholders during a briefing regarding the Gender mainstreaming policy review for Meru County witnessed by the Ripples Legal advisor, staff and members of the county government and the public e

Antiviolence petition

The Petition proposed amendments to existing laws such as the Protection against Domestic Violence Act and the Computer Misuse and Cyber Crimes Act.

The amendments specifically targeted the emerging forms of violence that are currently not anchored in the statute books such as online solicitation of minors, Cyber Blackmail, Cyber stalking, Stealthing, Religious Abuse and Pharming. The Petition was handed over to the National Commission on the Administrative of Justice (NCAJ) which is the umbrella commission that oversees justice Administration in the country. The drafting of the petition had been a long arduous process involving several partners including FIDA Kenya, The Kenya Law Reform Commission, The Ombudsman, Human Rights Commission and Attorney General's Office. The Proposal was highly commended by NCAJ and they noted that the current court processes used by survivors of GBV was a huge disincentive to both Pro bono lawyers as well as the survivors themselves because materials used in the process of documentation made it expensive and this contributed to in-access to Justice for survivors of GBV.

The Recommendations to Government also included simplified drafts of Protection orders, Maintenance, Custody and Paternity Orders that hitherto made court processes too expensive for survivors of Victims of GBV.

Police Training: Preservation of Evidence And Preparation of Civil Reliefs



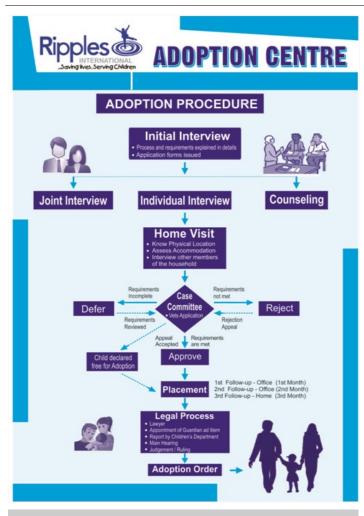
RI Legal Advisor: Mr John Baidoo training the eager Police Officers on the Preservation of Evidence

Access to justice means that those involved in the administration of justice, are well equipped and informed on various aspects of the law and the procedures.

Thirty, police officers were trained on the preservation of evidence and the preparation of civil reliefs for survivors of Gender Based Violence. The Police Officers represented Gender Officers from all Police Stations across Meru County. The 3 day training equipped officers on handling survivors of GBV right from when cases are reported to when the matter is lodged in court. It is noteworthy that most cases of GBV registered no convictions due to poor handling of evidence. The officers were also educated on the preparation of Protection Orders, Maintenance, Custody and other civil reliefs necessary for the survivors of GBV to access justice.

ADOPTION CENTRE

Connecting children in need of adoption with families



A simplified adoption process



We are looking forward to the renewal of our license in 2020 once the National case committee tenure has been reconstituted so that we can continue serving the Region and the country at large. Ripples International Adoption Agency was registered as an Adoption Agency in the year 2016. Since then, the agency has conducted local adoptions in compliance with the adoption laws in Kenya.

Giving children a second chance

RI Adoption agency was established to respond to the challenges faced in the adoption of children. This is an answer to a cry experienced in children's homes across the county and the region as whole. Many families and individuals would like to adopt a child or give up a child for adoption but the adoption process has proven vague and cumbersome for many would be adopters. This has resulted in children missing opportunities that would otherwise change their lives forever.

Cases of children in need of adoption are rising. This is precipitated by various factors such incest, defilement, poverty, poverty, teenage pregnancy, breakdown of the family fabric, family conflicts among others. The adoption comes in handy to mitigate these challenges and rescue the children who bear the brunt of all these ills. The agency will serve Meru County as its focal location, but by the nature of its registration, it is a national agency and can facilitate adoption to and from any part of Kenya. It will also support international adoptions once the moratorium banning it is lifted

The year 2019 was monumental for the Agency. The agency received the renewal of its license on 24th January 2019 and embarked on conducting local, family and mother offered adoption applications. During the year the agency received 30 adoption applications which were deliberated on by the case committee using the laid down procedures in close adherence to the law.

The National case committee tenure of office expired in March 2019 and it has not been constituted then, this saw the license of other adoption agencies expiry and had no committee to renew it. Ripples International was the only adoption agency practicing in the country and we served faithfully.

For many years the adoption of children in Kenya has been shrouded in mystery and this has denied many children an opportunity to join families where they can get parental love affection and care. Ripples Adoption agency comes in to simplify the process and help connect children to families.

Ripples International Christian Schools Nahal School

The Leadership School

About Nahal School



Photo: A Music session for young musicians. Nurturing talent and skills at an early age is part of the diverse extra curriculum offered to students at Nahal School

ahal school of leadership is a subsidiary of Ripples International Christian Schools. It was founded in 2011 out of the need to serve the community by equipping children through quality education anchored on Christian values and principles.

Nahal School is designed to inspire and equip young leaders regardless of their social-economic status, gender, religious inclinations, political views, race, ethnicity and health status. However, as a principle, the school philosophy is heavily embedded on Christian Religious values.

Our main principle is love; that is what the Lord Jesus teaches us in the Bible. And love knows no gender, language, race, tribe, religion or social status. Every learner gets equal opportunities to become all that they were created to be...to learn, lead and transform families and nations.

Our Vision: To be the hub for the training of transformational leaders.

Our Mission: To inspire and equip transformational leaders by providing excellent and holistic education that is grounded in Biblical perspective and global context.

Our Core Commitments

Student centred: Child participation and inclusion in program execution.

Holistic: A commitment to offer a comprehensive integrated curriculum in a truly beautiful surrounding with excellent care for each child.

Excellence: Quality education, meals and co curricula activities by well trained personnel.

Diversity: To complement our program we integrate sensorial approaches, integrate social affairs, biblical principles and perspectives.

Child Friendly: We are child friendly and ensure that our facilities and teams display this attribute.

The learning environment

We have created a beautiful child friendly learning classrooms and facilities coupled with continuous capacity building of teachers. The new CBC curriculum is now firmly entrenched in our school. We have made the entire environment a space for learning at our school: discussions begin in classrooms where expectations are defined, thereafter, learning process take various forms from self-exploration, selfdiscovery, group discussions, individual and corporate presentations and experiential learning both in class and out of the four corners of classroom walls.

Our aim is to sustain an environment in which self-directed and inquiry based learning is taking place.





More about Nahal School



The PP2 graduation ceremony 2019 class was held at the Nahal campus grounds Kithoka on the 26th October 2019. The occasion was filled with joy as the parents celebrated the great milestone for their children. Nahal learners entertained the parents and guests with stunning performances and presentations of songs and dance, poems, coral verses and glamorous fashion shows.

The graduands received certificates and shared a cake as a reminder of this memorable day. *Congratulations!*

To our parents, thank you for entrusting us with your precious little ones who have now transitioned from preprimary to primary level of education.

KCPE 2020

Nahal School is finally coming of age in the community of schools in this region. Our commitment to being one of its kind in this region and beyond is alive and uncompromised.

Further, registration as KNEC examination Centre has clarified our vision and set fire on our desire to stand tall as an academic giant

in this region in 2020. Our appreciation goes to all our parents who despite us having not sat for any national examination, have had faith in our continually improving academic system. The school has put together experienced and smart working teaching staff supported by an agile and visionary school management in preparation for 2020 KCPE Class,

Academia and Talent development

In the 21st century, the sole emphasis on cognitive development of a learner is fast being replaced with a more holistic approach to learning. We have worked towards strengthening outdoor engagement for the learners as a mode of skills development. We have engaged a swimming and music instructors who have laid key foundations. We have introduced scholarly chess as an independent thinking development tool and strengthened outdoor engagement in football, athletics, scouts, art and crafts, and singing games. All these are meant to train a whole person. In 2019, our learners participated in various co-curricular activities including field trips, annual sports day, scouts camping, and talent camp among others.

National Music Festivals

For the second time in 2019, Nahal School voices were heard ringing in confidence at the National Music festival competitions held at **Kabarak University** on the 2nd and 3rd August 2019 in Nakuru County. This shows the outcome of our

commitment to provide an environment of free expression for our learners. The environment enables our learners to de-

velop confidence and courage in speech.

Holistic Approaches to learning

Parents Sensitization on CBC

Our parents have been our strong pillars in the implementation of various programs in the school. And as a customer Nahal keeps the parents up-to-date on the educational developments in the school and our county.

It was our joy to have all our parents on board for the smooth implementation of the CBC. Nahal School held a one day seminar of the New Curriculum for our parents where everyone was given opportunity to ask their questions, raise their fears and doubts as well as obtain clarity on all matters CBC This seminar was facilitated by one of the Meru County Chief CBC Facilitator.

Nahal Boarding

As our school grew in leaps and bounds, we have opened a boarding school to cater for increased desire by our stakeholders to offer increased contact hours between the learners and the teachers. Nahal School in the spirit of providing continuity for our learners and parents, have introduced the boarding section within the school.

We have one of the most affordable yet comfortable boarding facilities in the region. Our learners in boarding school are each assigned their own bed, a matron at hand, a fully equipped health clinic in case of emergency, a teacher at hand to supervise revision sessions both in the morning and evenings.

Enrolment and growth of Nahal

Nahal School has grown on purpose to allow for the school culture which embraces strong Christian values and child rights protection to be inculcated in the learners. From its first pre-primary classes in 2011 in Makutano we are finally here and looking forward to our first class of candidates for the KCPE in 2020. It is has been an exciting journey and thanks to you our parents for believing in us and supporting the worthy cause.

Boresha Health Affordable, accessible health care

About Boresh Health



Photo: Clinical officers attending to clients at the Boresha Clinic Medical Camp

Serving the Children of Kenya

There is a huge demand for mother child services, resulting in extremely long waiting periods in the general hospitals around the country. Maternal and infant mortality rates are still high compared to acceptable standards worldwide. Infant mortality stands over 4% in this region which is still high, at 41 deaths/1000 live births. Ripples Medical centre supplements government efforts in curbing these trends and make it safe for mothers and children.

About RI Boresha

RI Boresha Health offers comprehensive Our Vision and holistic health care to the surrounding community of Meru county .

The centre currently offers services in curative and preventative health care, including reproductive health, maternal child health, and family planning, laboratory services, as well as Psychological counselling and HIV testing.

To be the center of excellence in Healthcare Provisions in Meru County and the region.

Our Mission

To improve the health of the community by offering accessible, reliable and affordable quality healthcare services guided by professional values and inspired by the healing Ministry of Jesus Christ.

RI program OVC and staff

Boresha health offers health services to the children enrolled in RI programs from across Meru County , the Meru county community and of its staff. It has lived to its aim to offer affordable , and accessible health.

Through Boresha health we managed to serve community in the hard to reach areas like Loruko in Samburu/Isiolo Counties, and rural Meru villages

Our Services



Photo: A section of participants during a health education before the medical camp held and Boresha Clinic at the Makutano, centre.

Treatment services:

Diagnostic services, treatment, nutrition awareness, HIV Management, post rape prophylaxes and referrals.

Mother Child Health care;

- Immunization,
- Reproductive health services,
- Health education
- Individual based counselling.

Pharmacy

The medical center has a dispensing unit which is well equipped with the latest drugs. Ripples being a member of Mis-

We offer

sion for Essential Drugs (MEDS) is able to get the best drugs at subsidized price which makes our services very affordable.

Lab services:

We offer a range of tests to our clients with accurate, precise and meaningful results with an acceptable speed of delivery we ensure the highest level of customer service that leave our clients satisfied.

Psychological Counselling The unit offers;

- Individual and group counselling
- ART Adherence for HIV positive children.
- Adolescence counselling
- Post rape care counselling
- Couple counselling

Health Education & Training

Community health education through schools and barazas, training of the community health workers, and leaders, all aimed creating a network of health care referrals within the community.





Lab testing

Spiritual Liaison

Spiritual Nurture & Leadership development

Spiritual Liaison Department

Meru County prayer breakfast



Prayer for the county officials

Ripples International, on 6th August 2019 Organized the second edition of the Meru County Prayer Breakfast event held at the Hotel Three Steers. It brought together 110 stakeholders from various organizations drawn from the corporates, churches, school, county Government of Meru, the national government representatives among others. The event focused on praying for the county with the main prayer issues being the recent high rates of gender based violence and deaths by cancer.

The event is organized annually with the aim of bringing together leaders from to seek God on behalf of the county in line with



Prayer of commitment for patriotism

scriptures 2 Chronicles 7:14, "If my people, which are called by my name, shall humble themselves, and pray, and seek my face, and turn from their wicked ways; then will I hear from heaven, and will forgive their sin, and will heal their land"

The leaders present led by the religions leaders prayed for the healing of the land of Meru against the Cancer pandemic, violence against children and women, suicides among the young people and murders happening in the county. We look forward to the next edition for the prayer breakfast.

The Global Leadership Summit

Building the leadership capacity of our community



Sessions during the Mini GLS at Alba Hotel Meru

The Global Leadership Summit is an annual leaders' development program meant to give leaders a platform to learn from each other and use their influence to accomplish God's purpose on earth. Ripples International helped in planning and execution of the GLS events in Meru Region in 2019 in the solid belief that impacting leaders has a positive impact in transformational change in the society. The forum brings leaders young and old from all sectors of the community including the corporate, the religious leaders, the learning instituions of higher learning, the



Session during the Main GLS at Kenya Methodist University

GOK departments, the judiciary among others.

It normally takes the form of life speakers and pre-recorded sessions of the Global leadership conference which takes place in November every year. Choice speakers make presentations of their leadership experiences which the participants learn from and apply to their own lives. It is life transforming experience and we encourage all to book early for the next edition in November 2020.

Mission Kenya 2019

Reaching our community with the Gospel



Presentation from a student during the Sunday outreach at led by Mission Kenya team 2019

Following their passion to reach out to the communities in Kenya with the Gospel of Jesus Christ, Dana Glodoski and Catherine Polaski have been, for several years now, mobilizing members of the church back in the US to visit Kenya and conduct evangelization activities in Meru. They have been partnering with Ripples International which has been a refreshing experience for the staff and Ripples fraternity. In 2019 the team held a successful mission in Meru and Samburu Counties from September 9th to September 17th 2019. The mission was themed "DEEPER" which was derived from Matthew 14:29, "He said, "Come" So Peter Got out of the boat and walked on the water and came to Jesus . The main activities of the mission were : School and community outreach, 2 day Pastors Seminar, women outreach and house construction.

The team conducted seminars to the local pastors, teaching them and impacting them with the gospel message. Many participants were baptized in much water in the Name of Jesus and many others were baptized in the Holy Spirit. We look forward to greater works in the coming year. God bless you Mission Kenya team.



Mission Kenya 2019 team with RI staff

Practical Ministry: Shelter to the homeless



House construction for a needy family in Athwana donated by the Mission Kenya 2019

The Mission Kenya team not only preaches the gospel but demonstrates it practically. Every year they have build one or two houses for need families from the locations where we work. These has brought tremendous joy to the family and the communities who have willingly and joyfully received the Lord Jesus Christ as Lord and savior.

These activities are in line with the mission of Ripples International that seeks to make Christ Known through practical ministry.

Previously they have participated in the medical outreaches to the remote areas of Samburu, where many received the healing of their bodies as well their hearts through the preaching of the gospel.

Other Organizational Briefs

COMMUNITY ENGAGEMENT FARMING FINANCIAL SUMMARY STAFF AND MANAGEMENT

Farming activities

Aims and objectives

The aim of the business enterprise is to generate income for RI to fund its mission goals. The objective is to minimize dependency on donor funding and diversify funding sources.



In 2019, RI started a pig project at its Ruiri/Mituntu farm as one of its activities aimed at meeting the strategic objective of sustainability.

The Pig project was selected out of other options due to the availability of market outlet through Farmers Choice Ltd as the main buyer.

The projected sales for the year were 200 pigs and RI

managed sales of over Kshs-2.5million.

The future for the project is bright as RI diverMrs Catherine Polaski one of RI trustees cuddling a piglet at the farm

sifies its sales portfolio by incorporating sale of piglets, sows, pregrant sows, and sale of meat to the local butcheries within Meru and Isiolo counties

Horticulture

Horticulture is one the farming activities that holds promise to the fundraising initiatives for Ripples International.

In 2019 a total of 3 acres was cultivated with number of crops planted including garlic, onions, tomatoes, cabbag-

es, kales among others in the Ruiri/Mituntu farm. The acreage will be increased in the coming year following a successful trial of the various crops in 2019. The aim is to do value addition and sell the same in the local market





Ripples Community open day

Partnering with our neighbours in the work we do



Attendees listening keenly to learn more

It is one thing to send out an invitation and another thing for those invited to honor the same. On 15th December 2019 we organized and Open Day event at Ripples International with the aim of bringing our neighbors together to give them an opportunity to share a meal with us and to learn more about who we are, the work we do and how they can get involved since we exist within a community.



Sharing lunch during the open day.

We were honored to have 134 attendees who made it to the event including the area Sub Chief. It was refreshing to see them listen keenly and ask questions about work done by various departments at Ripples International. They later visited the New Start Centre and committed to be visiting more often to share their time and materials with the children.



Job analysis training by the RI Human Resource Manager

Working with a team of 78 staff in 2019 in various departments spread out in various roles, staff capacity building has been of great importance towards our vision and mission.

The management organized various activities during the year including teambuilding, refresher training for different departments. This in line with the strategic direction of Ripples international to recruit, develop and retain the best staff. So far the morale of the staff is high and we look forward to a great and successful year in 2020.

Staff capacity building



Activity During team building: united towards a common goal

Building capacity Dissolves differences. It irons out inequalities. By Abdul Kalam

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RI FINANCIAL SUMMARY FY 2019

Continued funding support is helping bring real change to need communities

Ripples International funding sources FY19

Funding sources	USD	%
USA	232,743.24.	34%
Canada	94,018.20	14%
Germany	119,870.34	18%
Ghana	127,553.99	19%
Sustainability Activities	104,342.71	15%
TOTAL INCOME FOR THE YEAR	678,528.48	100%

Ripples International sector expenditure FY19

Sector	USD	%
Program management & office operation	188,882.62	30%
Education support	81,907.94	13%
Health services	41,326.92	7%
Advocacy and economic empowerment	155,478.20	25%
Adoption	5,627.42	1%
Nutritional support	47,422.18	8%
Protection support	68,002.77	11%
Psychosocial support	24,324.55	4%
Audit fees	1,140.00	0%
Sustainability Activities	16,757.63	3%
TOTAL SPENT FOR ACTIVITIES	630,870.23	100%

Appreciation to all our partners

During the year we were privileged to work with various donors and partners who supported our work in different ways. We may not be able to mention all those who supported by name kindly receive our gratitude on behalf of all the beneficiaries of our programs.

PICTORIAL



A cultural women to women exchange meeting between women from Athwana and RI visitors who came through the Global Heart Jour-



< Girls from **Mwerondo** Primary School receive sanitary pads from Ripples International. This support was received through a donation by Elizabeth Fox who was part of the team that visited RI.



< < Christmas Day Celebratio ns..Fu n for our Children and staff



<< KNH partners' Work shop at RI



Bonfire During RI Partner-Polaski

Visit

16 Days of activism walk Joint Braduation RI beneficiaries Darty for

PICTORIAL







KNH Workshop—participants share lunch at Ripples Main offices



Prayer sessions during the year's prayer day

Ripples International on behalf of the children wishes to thank each and everyone who of you for your contribution to the achievement of the goals of 2019 and making it a successful year.

> God richly bless you.

WHOELIER WELCOMES ONE SUCH CHILD IN MY NAME WELCOMES ME, AND WHOELIER WELCOMES ME WELCOMES NOT ME BUT THE ONE WHO SENTME. "MARK 9:37



GLS Registration- KEMU 2019



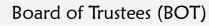
Staff outing, team building sessions at Chaka

A visit by the Tharaka Nithi County Commissioner, CEC Population and gender and others with RI staff



We were honored to have the County Commissioner Tharaka Nithi County visit our organization to learn more about us and deliberate on how best we can partner with them towards setting foot officially in Tharaka Nithi County through our work as Ripples International. The warm visit to RI by the Tharaka Nithi County Commissioner accompanied by CEC Population and Gender, the Director Children services, the Police Commander of the county and their team was on 6th November 2019. We also had reciprocal courtesy visit to the County on 10th December 2019

DERSHIP 2019 .EA





Rev. Arnold Orono Chair BOT



Mr. James Kiumbe Founding Trustee



Mr. Paul Higdon

Ms. Dana Glodoski Trustee



Mrs. Linda Higdon Trustee



Mr. John B Burke Trustee & Legal Adviser



Mr. Festus Nkinda Trustee



Mrs. Catherine Polaski Trustee



Mr. Zachary Kimathi Trustee



Mrs. Mercy C Baidoo Founder & Executive Director



Gitonga M'Mbijjegwe Chair – BOM



Rev. Mrs Jeniffer Makuyu Member



Mrs. Margaret Marangu Member



Prof. Esther Koi Tirima Member



Mr. Gabriel Thuranira Member



Commissioner K. Mbogori Member

Heads of Departments



Mr. Prince Mwenda-Project Manager, TC



Mr. Sabiano Oriato Head Teacher- Nahal



Mrs Linda Gichuru Admin Manager



Mrs. Ann Muthoni Social worker Shelters



Mrs. Stella Kinya Internal Auditor



Ms. Edna M Limiri Project officer - Adili



Mr. Kevin Kinoti Project Manager- Imarisha



Mrs. Glady Gichini Project officer NSC



Ms. Doreen Kaigongi **HR** Manager



Mrs. Triza Kairu Accountant



Member

Mrs. Penina Marete -



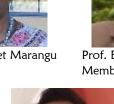
Board of Management (BOM)

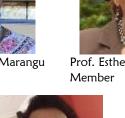






Member





Ripples Christian schools—Nahal school

Designed to Inspire and Equip Leaders



Ripples International– Headquarters

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